

START YOUR PATH TO A CAREER AT

# Travelers

For more than 165 years Travelers has earned a reputation as a leader in personal, business and specialty insurance because we take care of our customers

Job Title

## Customer Care Associate

Starting Annual Salary

# \$44,000

Description

Our Customer Care teams are at the heart of our promise to secure, respect and care for our customers. Use of new skills gives our customers the assurance they need in life's unpredictable moments.

## Your path to growth

\$44,000/yr.

\$48,000/yr.

\$53,000/yr.

1-2 years

2-3 years

Customer Care Associate

Customer Care Specialist

Customer Care Senior Specialist

## Your path to beginning

**Must be 18+ years old and have:**

- A high school diploma or GED
- Prior insurance and/or customer service experience preferred
- Solid math and analytical skills
- Strong keyboard skills and system navigation experience
- A commitment to meet quality and customer experience expectations

## Your path to new possibilities

*Enjoy benefits that can improve your entire life.*

- Coverage for you and your family, including domestic partners, on your first day of employment
- Company-subsidized medical, dental, disability and life insurance premiums to help keep rates affordable
- 401(k) with dollar-for-dollar company match up to 5% of your eligible pay, up to \$7,000 per year
- Innovative matching student loan debt benefit plan
- Company funded pension
- EAP support and fitness center discounts
- Check out the full [Benefits Overview Brochure](#)

## Your path to getting started

Fill out an application at [travelers.com/careers](https://travelers.com/careers)

For more career information and resources visit [thepartnership.org/initiatives/employ-buffalo-niagara/](https://thepartnership.org/initiatives/employ-buffalo-niagara/)